THE PROJECT

UI/UX Design for Software Dev Company

THE REVIEWER



Desislava Nikolova
HR & Administration Manager, Alcyon SI

The client submitted this review online:

BACKGROUND

Please describe your company and position.
I am the HR & Administration Manager of Alcyon SI

Describe what your company does in a single sentence.
Alcyon SI develops platforms for risk analysis and management.

OPPORTUNITY / CHALLENGE

What specific goals or objectives did you hire More By Us to accomplish?
- Improve our platform design
- Improve its user experience

SOLUTION

How did you find More By Us?
- Referral

Why did you select More By Us over others?
- Close to my geographic location
- Pricing fit our budget
- Good value for cost
- Referred to me

How many teammates from More By Us were assigned to this project?
2-5 Employees

Describe the scope of work in detail. Please include a summary of key deliverables.
Our experience with More By Us in refining our mobile app and risk management platform UI/UX was outstanding. Their team delivered high-quality designs rapidly, elevating our product suite impressively. They adeptly met our complex needs with beautiful, intuitive designs, ensuring a smooth workflow and rapid delivery. The partnership was

seamless, productive, and their expertise was evident throughout. Highly recommended for exceptional digital design solutions.

RESULTS & FEEDBACK

What were the measurable outcomes from the project that demonstrate progress or success?
Improved IU/UX and easier setting of the app for specific use.

Describe their project management. Did they deliver items on time? How did they respond to your needs?
They used agile PM andsucceededtobunderstand our needs and to deliver in the agreed timelines.

What was your primary form of communication with More By Us?
- Virtual Meeting

What did you find most impressive or unique about this company?
We were impressed by their professional manner and willingness to look for and find the necessary decision that responds to clients' needs.

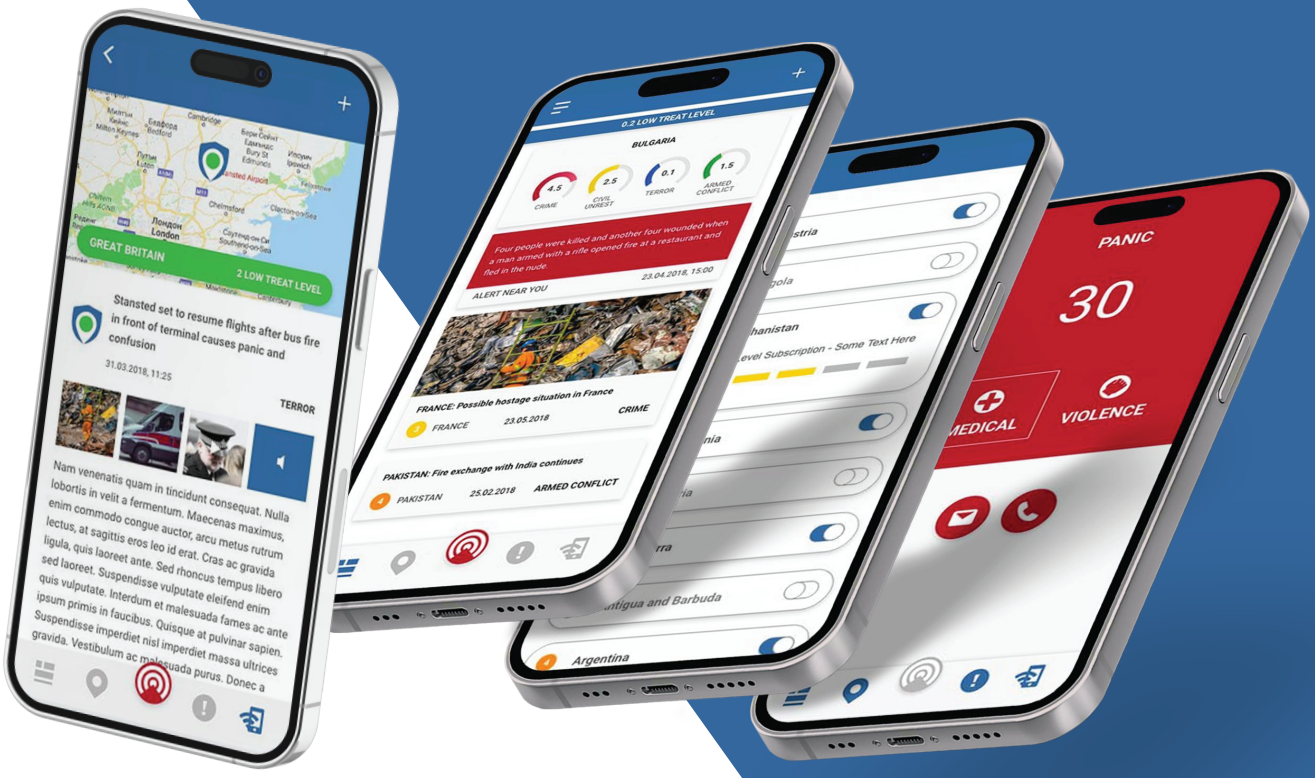
More By Us brought a wealth of fresh, creative ideas to the table, demonstrating not just their expertise in design and development but also their commitment to truly understanding our vision and goals. Their input was invaluable in crafting a final product that exceeded our expectations. This unique blend of familial teamwork and innovative thinking made our experience with Moreby.us not just successful, but truly remarkable and enjoyable.

Are there any areas for improvement or something More By Us could have done differently?
I cannot think of such at that stage.

RATINGS

5.0 ★★★★★

Quality SERVICE & DELIVERABLES	5.0
Schedule ON TIME / DEADLINES	5.0
Cost VALUE / WITHIN ESTIMATES	5.0
Willing to Refer NPS	5.0



ALCYON
SYSTEMS & RISK SOLUTIONS

CLIENT
Alcyon Systems & Risk Solutions

INDUSTRY
Technology | Risk Management and Security

DELIVERABLES
Mobile App Design

case study

more byus_